HP Configuration Management solutions enable IT to respond to these demands through automated deployment and continuous management of software, including operating systems, applications, patches, content and configuration settings, on the widest breadth and largest volume of devices throughout the lifecycle for:

- IT efficiency to control management costs
- Agility to deploy services faster and without user disruption
- Security and compliance by continually enforcing policies, patch compliance and software integrity

The rate and scale of change is increasing. Demands such as Windows Vista migration, data center consolidation initiatives and faster go-to-market timelines for new business services have placed a new emphasis on the ability to execute changes effectively and efficiently. Yet IT is faced with resource challenges in budget, time and trained personnel.

Product overview
HP Configuration Management software provides automation and control for every aspect of change execution with a suite of industry-leading tools.

Discover software and hardware inventory
HP Enterprise Discovery software is a part of the Configuration Management suite of products, for agent and agent-less discovery and inventory collection on hardware and software assets. Inventory, utilization and Windows Vista readiness reports can all be accessed directly through the Enterprise Manager console.

Streamline packaging and analyze configuration impact
HP Configuration Management Extensions for Windows Installer transforms any IT administrator into an expert in the advanced features of Microsoft Windows Installer. It has a unique, wizard-driven process that enforces best practices, streamlines the package building process, speeds troubleshooting and tailors the package to the needs of the environment. Impact analysis capabilities enable administrators to test for possible conflicts, to anticipate problems and help make new package rollouts run smoothly.
Speed PC provisioning and migration
HP Configuration Management OS Manager automatically provisions and maintains the right operating system for each device as prescribed by policies. It creates images, provisions them according to policies and manages the operating systems throughout the entire lifecycle. In a PC environment, it works together with HP Configuration Management Settings Migration Manager for personalized settings migration on each PC to ensure productivity during the migration process is maximized.

Deploy applications and content with ease
HP Configuration Management Application Manager provides the control and reliability required to execute timely application deployments based on business or IT needs. Everything can be handled with ease—emergency situations when patches or applications must be deployed immediately, scheduled deployments where the application must go live across the enterprise at the same time or small targeted deployments for a select group of end users. In a server environment, Application Manager utilizes Application Management Profiles (AMPs), which provide templates to ease the deployment of complex server applications.

Enable self-service software management
HP Configuration Management Self-Service Manager provides a self-service portal in a PC environment that users can access for downloading, repairing, updating and removing software. It presents a personalized software catalog via the electronic Definitive Media Library. This software library is generated dynamically according to the user’s identity and role, the machine’s configuration and the entitlement policies set by IT.

Monitor software utilization
HP Configuration Management Application Usage Manager monitors the utilization of every application on all of your desktops, notebooks and servers. With direct visibility into the location, frequency, version status and trends of software use, your IT organization can reduce costs and mitigate risks.

Secure software from vulnerabilities
HP Configuration Management Patch Manager provides full lifecycle management of patches, service packs and hot fixes, including discovery, download and collection, testing, conflict analysis and vulnerability assessment, targeting, deployment and continuous enforcement. By automating patch management, deployment time is decreased from months to days thereby reducing the risk of security vulnerabilities.

Comprehensive reporting
HP Configuration Management software brings the reporting elements from every tool in the solution together for comprehensive and centralized operational reporting. You can also extend reports to include your own data resources. Hundreds of reports and views are available out of the box with flexible customization. Depending upon business needs, you can drill down for greater levels of detail in problem areas, or get an executive dashboard for high-level IT operations status.
Centralized policy management for compliance

The Enterprise Manager administrative console is a web-based console for centralized policy administration. Administrators can manage multiple directory services from a single console and quickly identify directory objects, including policy assignment for each managed object. Enterprise Manager provides enhanced security with role-based administration and access controls by only defining access rights within the directory. In addition, all policy changes can be tracked in a complete audit trail to document what policy changes were made, at what time and by whom, for compliance purposes. With centralized and continuous management, entitlement policies are enforced to reduce the risk of unauthorized access to systems. In addition, software is maintained and deployed via an electronic Definitive Media Library according to ITIL best practices to ensure its integrity.

Part of a closed-loop change management solution

HP Configuration Management software is tightly integrated with HP ServiceCenter and HP AssetCenter to form a robust solution for closed-loop change and asset management. The change process, from request through deployment and verification, can be managed through the HP ServiceCenter console and synchronized with HP Configuration Management software. In addition, tight integration with HP AssetCenter provides closed-loop asset management and enables software license compliance. By providing an automated, closed-loop solution, IT can deliver new services faster, more reliably and with greater efficiency.

Key features and benefits

• Automated deployment—efficiently, reliably and quickly deploy software changes across the largest number of devices, from hundreds to hundreds of thousands to reduce management costs, time to market and risk
• Security and compliance enforcement—define and centrally manage the policies governing software configurations across the enterprise, automate patch management, maintain an audit trail for compliance and enable compliance through policy enforcement and software distribution based upon an electronic Definitive Media Library
• Continuous lifecycle management—utilize a common automation tool to manage heterogeneous and distributed servers, desktops and notebooks for their entire lifecycle—discovery, provisioning and deployment, ongoing management and updates, and software removal and retirement
• Windows Vista support—reduce the time, cost and risk of Windows Vista migrations, including Windows Vista readiness evaluation and reporting, conflict analysis, and automated migration and deployment
• Closed-loop change management—integrates with HP ServiceCenter and HP AssetCenter to automate the change process for IT efficiency and acceleration of service delivery
A complete solution

Getting the most from your software investment
HP provides high-quality software services that address all aspects of your software application lifecycle needs and align with your business goals. With HP as your partner, you have access to standards-based, modular, multi-platform software coupled with HP’s best-in-class services and support portfolio. HP offers a scalable set of services for HP software products and solutions. This wide range of service offerings—from online self-solve support to proactive mission-critical services—enables you to choose the services that best match your business needs.

For an overview of the HP software services portfolio, visit: www.managementsoftware.hp.com/service

For a fast, efficient way to access technical interactive support capabilities, visit Software Support Online at: www.hp.com/managementsoftware/services

To learn more about HP Software Customer Connection, a one-stop information and learning portal for software products and services, visit: www.hp.com/go/swcustomerconnection

Comprehensive training
HP provides a comprehensive curriculum of HP OpenView and IT Service Management courses. These offerings provide the training you need to realize the full potential of your HP solutions, increase your network optimization and responsiveness, and achieve better return on your IT investments.

With more than 30 years experience meeting complex education challenges worldwide, HP knows training. This experience, coupled with unique insights into HP OpenView software, positions HP to deliver the optimum training experience. For more information about these educational courses, visit: www.hp.com/learn

The smartest way to invest in IT
HP Financial Services provides innovative financing and financial asset management programs to help you cost-effectively acquire, manage and ultimately retire your HP solutions. For more information on these services, please contact your HP sales representative or find us on the web at: www.hp.com/go/hpfinancialservices

Ordering information
For ordering and configuration information for HP Configuration Management software, contact your HP OpenView sales representative.

Contact information
To find an HP OpenView sales office or reseller near you, visit: www.openview.hp.com/buy